



**Blue Ridge
Mountain EMC**
Broadband Internet Service

Terms of Agreement for Residential Fiber-Optic Services

Customer Name: _____ Date: _____

Email: _____

Physical Address: _____

Billing Address: _____

Phone Number (1): _____ Phone Number (2): _____

DOB: _____ SSN: _____ BRMEMC Account Number: _____

HIGH SPEED FIBER-OPTIC INTERNET

- Up to **1G/1G PLATINUM** | \$109.95/month ☐
Includes BRMEMC SmartFi service and Gigaspire router.
For the Gamer + Multi-Streamers household
- Up to **750M/750M ULTRA** | \$99.95/month ☐
For the Smart Homes + Multi-Devices household
- Up to **500M/500M PREMIER** | \$75/month ☐
For the Work-from-Home and School-Age Household
- Up to **400M/400M LIGHTNING** | \$59.95/month ☐
For the Streaming household
- Up to **250M/250M ULTIMATE** | \$49.95/month ☐
For the Online Shoppers
- Up to **100M/100M PREMIUM** | \$42.95/month ☐
For the Casual Household

MULTI-GIG FIBER-OPTIC INTERNET

- Up to **2.5G/2.5G TITANIUM** | \$164.95/month ☐
Includes BRMEMC SmartFi service and Gigaspire router.
- Up to **5G/5G ELITE** | \$349.95/month ☐
- Up to **8G/8G INFINITE** | \$474.95/month ☐
For the Ultimate User

BRMEMC SmartFi Add-On (Optional)

- BRMEMC SmartFi** | \$14.95/month ☐
With BRMEMC SmartFi, BRMEMC will manage, maintain and support BRMEMC installed wireless devices. There are no upfront costs and no service fees.

- The only equal upload and download speeds
- No speed throttling or lag, and no data caps
- 100% fiber-optic network, locally owned
- 24/7 technical support
- No BRMEMC added taxes and fees

The mountains fastest and
most reliable internet service.

Speeds
Up To
8 Gig



brmemc.com/fiber



(706) 379-3121



broadband@brmemc.com

TELEPHONE SERVICE (OPTIONAL)



VOICE UNLIMITED | \$49.95/month

Includes local calling plus unlimited nationwide long distance, and all residential phone features*.

☐

VOICE LIMITED | \$29.95/month

Includes local calling and all residential phone features*.

☐

**Residential phone features include: authentication; basic call logs; call forward always on; call forward busy; call forward no answer; call return; call waiting; customer originated trace, caller ID; last number return (*69); 3-way calling; speed calling 8; and voicemail.*

OPTIONAL ADD-ONS +

STATIC IP ADDRESS | \$65/month

☐

INSIDE WIRE MAINTENANCE** | \$1.50/month

☐

***Covers costs associated with correcting any issues with BRMEMC-installed wiring. Does not cover third-party wiring issues.*

ONE-TIME FEES \$

BASIC SERVICE INSTALL*** | \$75

PHONE ACTIVATION FEE | \$35

****Includes (1) Cat-5 ethernet cable or fiber-optic cable to computer or router; or (1) phone line connection to existing in-home wiring. Installation is to an outside or inside NID near the electric meter base, and includes up to 50 feet into premises in proximity to NID; (1) wall/floor penetration.*

Agreement Information



Offer available to residential customers only. Business packages available by request. By signing below customer agrees to continue services month to month until the agreement is cancelled by either party. Customer may change data packages at any time. Acceptance of Terms of Service (Terms) and Acceptable Use Policy (Policy) (as posted on brmemc.com/fiber) is required, and by virtue of signing this document customer agrees to bound to said Terms and Policy. Broadband charges begin on the date of BRMEMC connection date and charges will be prorated on the first month's bill. Installation is to an outside or inside NID near the electric meter base or other locations agreed upon by both parties. Prior to inside installation an estimate will be provided to customer. Customer grants BRMEMC the right to construct, operate, access and maintain fiber-optic lines and associated pedestals, or other apparatus necessary for such installations. The undersigned does not convey and land, but merely grants an easement for such fiber-optics facilities. The benefits and considerations of fiber-optic installations shall inure to any successors and/assignees of BRMEMC or the customer.

By signing below, I (Customer) have read, understand and agree to the initial/monthly charges associated with Fiber-Optic Services (page 2) and the Underground Electric and/or Fiber Service Agreement (page 5). If I elect to have phone service, I have read, understand, and agree to the Letter of Authorization to Change Service Providers (page 3), and the Subscriber Agreement for BRMEMC Enhanced Voice (page 4).

Customer Signature(s)

Date

Thank you for signing up for BRMEMC's fiber-optic service! We look forward to serving you.